



Mercy Health and Aged Care
Central Queensland Limited

Mercy Matters

DECEMBER 2011

Phone. 07 4931 7490 Address. 263 Agnes Street, Rockhampton

The corporate newsletter for Mercy Health and Aged Care Central Queensland Limited

From the CEO's Desk



The end of another year and a time to reflect on all the great things that have been achieved, and the challenges that have been met across Mercy Health and Aged Care over the past twelve months. In brief these include:

This year we have seen the completion of a number of significant building projects across the organisation.

- Construction of additional theatres at Rockhampton Mater;
- The installation of a new batch washer for our linen service to allow more production with more efficiency and less resource consumption;
- The installation of additional production equipment at the food service to allow us to meet additional production requirements;
- Replacement of major air-conditioning plant at Rockhampton Mater; and
- The refurbishment of Bethany Nursing Home to provide more spacious and comfortable accommodation for our residents.

During the year, we have had great success in recruiting new specialists to the Central Queensland Community. These specialists with expertise across a broad range of services, will add enormously to the services we can provide to the people of Central Queensland.

All of our facilities across both the Acute and Aged Care sectors have been very successful in achieving the necessary accreditation standards which confirms our serious and conscientious approach to patient and resident care and safety.

The organisation had great success in funding applications made under the Federal Government Health and Hospital Regional funding round. \$9.6 million dollars was allocated to Mercy Health and Aged Care for projects at Bundaberg, Rockhampton and Mackay. We will see these projects underway in the new year.

Funding was also made available through the Skills Queensland Strategic Investment Fund for the placement of a skilled clinician to work with our staff in developing skills to care for our residents with early dementia and those in transitional care.

Another exciting development was the formation of Mercy Partners. This new Church entity was established by

the four Mercy Congregations in Queensland – Cairns, Townsville, Rockhampton and Brisbane. The new entity will have Church level responsibility for the Health and Aged Care ministries conducted by Mercy Health and Aged Care Central Queensland Limited and in effect replaces our local Congregation. Rockhampton is the first of the four to effectively transfer this responsibility, the other ministries attached to the Brisbane and Townsville congregations will follow. I have included a copy of the letter from the Congregational Leader Sr Berneice Lock rsm, which provides a little more detail.

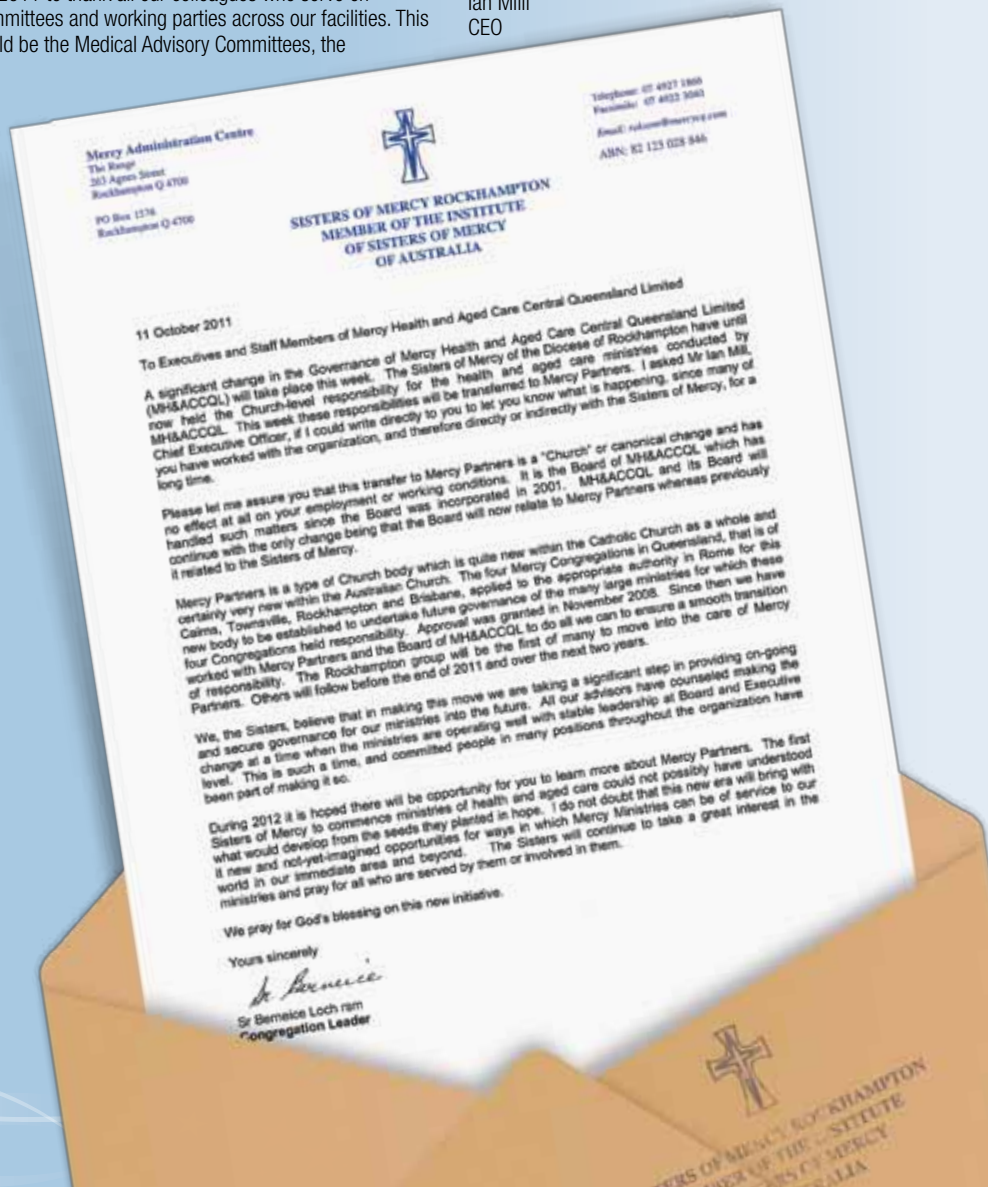
I would like to take the opportunity in our last newsletter for 2011 to thank all our colleagues who serve on committees and working parties across our facilities. This could be the Medical Advisory Committees, the

Credentialing and Clinical Privileges Committee, Peer Review Committees, Midwifery & Neonatal Committees, Infection Committees, Planning Committees and General Working Committees. Please be assured that your support and assistance is very much appreciated.

To our staff I again thank you for your tireless efforts in caring for the residents and patients that are admitted to our facilities.

I wish all who work with us and for us, and your families a very peace filled Christmas and safe and happy 2012.

Ian Mill
CEO



Our People Matter



Pride of Workmanship Awards 2011

The Rotary Club of Rockhampton presented the Pride of Workmanship Awards on Wednesday 19 October 2011 at a function at Kershaw House.

The Pride of Workmanship theme is **"Do it once – do it well"** and nominees were presented with a trophy in recognition of their achievements. The Pride of Workmanship Program enables employers to publicly recognise employees who display the qualities worthy of an Award.

Out of the 15 awardees this year, 3 were from Mercy Health and Aged Care Central Queensland Limited.

- **Dawn Peacock**, Administration Officer, Mater Hospital Rockhampton
- **Diana King**, Occupational Therapist, Bethany
- **Patsy Bunney**, Corporate Support Officer, Corporate Office

Karen Wade, Director of Nursing, Mater Hospital Mackay was awarded the Pride of Workmanship Award by North Mackay Rotary Club.

New Appointments

● Director of Nursing Mater Rockhampton/Gladstone/Yeppoon

Wendy Cameron commenced as Director of Nursing at the Mater Hospitals in Rockhampton, Gladstone and Yeppoon on the 28th November 2011.

Wendy is relocating from Victoria to Central Queensland to take up her next challenge as a Director of Nursing.

Wendy has had previous experience as a Director of Nursing at the Bellbird Private Hospital. Wendy has had wide experience in the health sector including working as a ACHS surveyor and working as Director of Clinical Services to establish a new Teaching Hospital in Sharjah.

We look forward to working with Wendy to continue the mission and values of Mercy Health and Aged Care.

● Manager of McAuley Place Hostel

Mercy Aged Care Services wishes to advise that Angela Hafner RN has accepted the position of Manager of McAuley Place Hostel.

We wish to congratulate Angela on her appointment and thank her for the dedication she has demonstrated during the extended period while she has acted in the role.

● Mission & Pastoral Care Coordinator at Mackay Mater

Bernadette Royes has been appointed as the new Mission & Pastoral Care Coordinator at the Mater Mackay.

Bernadette is a teacher by profession and has taught in Catholic Schools for many years. She has held key positions such as School Principal and served on the Government Committee – **Priority Country Areas Program**. She has been involved in implementing the special loss and grief program "Seasons for Growth" in schools and has been an advocate for the inclusion of "The Virtues Program" in the life of education communities.

Her education background will be invaluable in her role - leading, with the Mackay Executive, the mission agenda in the hospital.

We welcome Bernadette to this important role in Mercy Health and Aged Care Central Queensland.

The Mackay Mater Hospital has recently welcomed cardiologist, Dr Suresh Perera, as a permanent specialist to the hospital.

Dr Perera will perform consultations at the Mater Medical Suites to provide much needed expertise in non-interventional cardiology.

Dr. Perera recently arrived in Australia from New Zealand, has over 20 years medical experience working in various facilities in Canada and New Zealand. In addition, Dr Perera was awarded a Prestige Fellowship in advanced echocardiography from McMaster University and Hamilton Health Sciences in Ontario, Canada.

Dr Perera will be offering a range of non-interventional cardiac services at the Mater including stress ECG, 24

Welcome to Dr Suresh Perera Cardiologist

hour ambulatory ECG rhythm monitoring (also known as HOLTERR monitoring), 24 hour ambulatory BP monitoring, echocardiography, clinical cardiology and cardiac risk screening.

The major benefit of a permanent cardiologist within the region is that cardiology patients in Mackay can be treated immediately and without the need for travel to Townsville or Brisbane.

Dr Perera will be offering private consultations on a referral basis from general practitioners.



Celebrations

Celebrations are held annually to recognise Mercy Day and Foundation Day, on these days we recognise staff years of service:

Mackay

- 10 Years
Pam Darby, Pate Green, Leanne Harrison, Jodie Head, Julene Sommerfield, Pauline Turchet, Margaret Sturdy
- 15 Years
Marg Cobum, Julie Hallet
- 20 Years
Chris Sinclair, Anne Venton
- 25 Years
Colleen Whitworth



Denise Dinsdale & Chris Sinclair

- 30 Years
Denise Dinsdale

- 35 Years
Donna Jones

- 40 Years
Grace Woods



Karen Wade & Grace Woods

McAuley Place

- 5 Years
Rozelyn Lata
- 10 Years
Sr Brenda Moss Rsm
- 15 Years
Lesley Schneider, Julie-Ann Van Gestal, Mr Ian Mill, Glenn Hogan



Ma Auley Place Mercy Day 2011

Leinster Place

- 5 Years
Wendy Manning
- 15 Years
Debbie Cafe



Leinster Place Mercy Day 2011

Bethany

- 5 Years
Lynette Duffy, Emma McPherson, Patricia Nord, May Andales, Patricia Gilluley, Veronica Griffin, Ruth Dingwall
- 10 Years
Harry Andales, Karen Bishop
- 20 Years
Cheryl Preston
- 25 Years
Helen Stainkey



Bethany Mercy Day 2011

Rockhampton

- 10 Years
Christine Adams, Tim Hannay, Jo-Anne Cass, Amanda Richardson, Christopher Sander, Lynne McNaught, Linda Siebuhr, Sandra Waller, Elizabeth Morrisson, Sharon Case, Kerry Slattery, Glenda Hart



Rockhampton 10 Years

- 15 Years
Kim Sommerfeld, Vickie Jenkins, Maria Grimes, Meegan Bartlem, Robert Higlett, Sue Nouwens, Rhonda Gumley, Suzanne Ferricks, Angie Nelson, Karen Clarke

- 20 Years
Maria Elrott, Sandra Holdings, Anna Mainey, Judith Smith, Louise Wonnocott, Sue Le Brasse, Dianne Grindlay, Denise Anderson, Deborah Menolotto, Michelle Holzberger, Suzanne Passaris, Christine Fallen

Rockhampton 25 Years



Bundaberg

- 10 Years
Glen Steer
- 20 Years
Helen Burgess, Kelleen Tappenden, Wendy Latta, Noela Henke, Sandra Gelhaar, Karen Hansen
- 25 Years
Gloria Jensen



Bundaberg Mercy Day 2011

- 25 Years
John Hustler, Jennifer Reiman, Sandra Howkins, Karen Barrett, Kathleen Bull, Tracey Lynam, Leeza Dahler, Robyn Harris, Helen Smith

- 30 Years
Penny Corbin



Penny Corbin 30 Years

Surf's up at Mercy Aged Care



Recreation Officers at Mercy Aged Care, Rachel Bradshaw and Sarah New along with Bethany Nursing Home resident Noel Challacombe get into the spirit of Boardies Day.

Staff and residents at Mercy Aged Care Services celebrated the start of summer by participating in Boardies Day on Friday 7 October.

Boardies Day is a national fund-raising event for Surf Lifesavers and encourages employees to dress-down in board shorts or floral shirts and make a donation to Surf Lifesaving for the privilege. Boardies Day provided a real opportunity to encourage activities to make the work place fun for the staff and residents. Dining rooms and recreations areas were decorated with a beach theme, and staff were encouraged to dress down for the day and have activities for the residents based on the beach and surfing themes.

Emu Park Surf Lifesaving Club Treasurer, John Phelan, who also works at Mercy Aged Care Services, was pleased when the idea came. The Recreation Officers also had some exciting plans for the residents by getting them involved with some surfing movies and beach balls, and even some sand. The Emu Park Surf Club will be using the money raised to purchase two new rescue tubes.



IAN BUTLER

Information Technology Support Officer,
Corporate Office

What is the best thing about your job?
Problem solving

How long have you been working with Mercy?
Just under 2 months

If you could invite 5 people to dinner who would they be?

Donald Trump, Bruce Lee, Tony Robbins, Albert Einstein and My Best Mate

What's the best advice you've ever been given?
"Accept what you inspect not what you expect"

If you were down to your last \$10 how would you spend it?

By investing it to make another \$10

How do you spend your spare time away from work?
Current project is building a shed and relaxing with my wife and 3 kids

My favourite Movie/TV shows:
IP Man 1 and 2, Fearless, Dexter, Big Bang, It Crowd

Also what is your favourite book:
No favourite book

Something you would like to change about the world;
Everyone should start off with a million dollars in the bank

What's your signature dish?
Pork chops with homemade chips, fried eggs, fried tomato and baked beans

My best travel moment:
Relaxing on a private island in Fiji with my wife

My idol is:
I don't have an idol

When I grew up I wanted to be:
Doctor, an Army officer and a builder



Now Theatre Blessing

The Mater Rockhampton officially opened its new operating theatre and sterile storeroom on the 1st of November. The first operating session in the new operating theatre occurred on the 2nd of Nov. Prior to the opening the theatre and storeroom were blessed at a prayer ceremony by our Bishop Brian Heenan. The ceremony was attended by theatre staff and an enjoyable afternoon tea followed the blessing.



Mercy Health and Aged Care
Central Queensland Limited

www.mercycq.com

CORPORATE OFFICE
Rockhampton

MATER HOSPITALS
Rockhampton
Mater Misericordiae Hospital

Mackay
Mater Misericordiae Hospital
Mater Misericordiae Day Unit

Bundaberg
Mater Misericordiae Hospital
Gladstone
Mater Misericordiae Hospital
Yeppoon
Mater Misericordiae Hospital
CORPORATE SERVICES
Mercy Linen Service
Mercy Food Service

MERCY AGED CARE SERVICES
Leinster Place
McAuley Place
Bethany Nursing Home
Bethany Village
The Range Village
Mercy Day Therapy
Mercy Day Respite